Best Voyage Pvt. Ltd.

26 YEARS CELEBRATION 2000 – 2026



Zestfull

ZIMBABWE

09 Nights / 10 Days

Suggested Day Wise Itinerary

Payment Terms & Cancellation Policy

Payment Terms :

- GST 5 % is applicable on Total Tour Cost.
- TCS 2 / 20 % is applicable on Total Tour Cost.
- 50,000 INR Deposit At Time Of Booking.
- Pan Card Copy Is Compulsory At the Time of Booking.
- Full Payment Has To Be Clear Before 35 Days Of Departure.

Cancellation Policy :

- Before 45 to 26 Days of Departure Deposit Amount will be non refundable.
- From 25 Days to Departure date Full Tour Cost will be Non refundable.

Important Notes & Travel Guidelines

Important Notes:

- Subject To Ahmedabad Jurisdiction.
- **Airlines :**
  - We Can Not Make Seat Selection In Group Tour From Our End If Guest Wants To Seats Together Guest Have To Inform At Boarding Counter At Airport For Same.
  - The Internal Airline Used Are LCC, No Food Will Be Served On Board. It Allows Only 20 Kg Check In Luggage And 07 Kg Cabin Luggage. Excess Baggage Charged Will Be Bear By Guest .
- **Meals :**
  - There Will Be American Or Continental Breakfast Serve At The Hotel And Best Voyage Pvt. Ltd. Cannot Make Any Changes In The Breakfast.
  - Lunch/Dinner Wherever Provided On Tour Is Pre-Set Menus By The Restaurants. The Meal Type Selected By The Guest Such As Veg. / Non. Veg. Is Subject To Availability At Restaurants Or Airlines.
- **Child Policy :**
  - **CNB :** 3 - 6 Year Child With No Bed. Please Note There Will Be No Bed For The Child In The Room.
  - **CWB :** 6 - 11 Year With Bed. There Will Be Extra Bed For The Child In The Room.
- **Hotel Policy :**
  - **Check In : Check In Time Is 15:00 Hrs.**
  - **Check Out : Check Out Time Is 11:00 Hrs.**
  - Given Package Cost Is On Basic First Category Room. If Guest Want To Upgrade Room Category Supplement Cost Will Be Bear By Guest.
  - If Guest Want To Do Early Check In Or Late Check Out There Will Be Supplement Cost And Bear By Guest.
- **Vehicle Policy :**
  - During Sight Seeing Driver Will Try His Best To Park As Much Closer He Can, From There Guest Has To Make His Way By Walk Or They Have To Make Their Own Transfer If Require Any.
  - Incase Of Coach Breakdown Best Voyage Pvt. Ltd. Will Do Their Best Effort To Fix The Problem As Soon As Possible. But Make Sure There Will Be No Refund For Inconvenience Cause.
  - Request To All Guest Please Don’t Leave Any Unattended Item In Vehicle While Leaving The Vehicle. We Best Voyage Pvt. Ltd. Are Not Responsible For Any Loss Or Damage.
  - There Is No Specific Seat Allocation. Will Be Allocate First Cum First Serve Basis.
- Direct Joining Guest Have To Arrange Hotel Transfer For Check In & Check Out Day By Them Self.
- Operation Of A Group Tour Is A Subject To Minimum Participation Of 20 Paying Adult Passenger.
- Any Increase In Visa Fee /Airfare / Fuel Price / Change In Government Regulations Taxes Etc. Will Affect Your Tour Cost.
- Tour Itinerary Will Be Strictly Follow As Per Timing. In Unavoidable Situation Our Tour Manager Can Make Changes With The Concern Of Head Office. Tour Manager Is Not Authorize To Make Changes In Itinerary As Per Guest Convenience.
- In Case Of Any Deportation Due To Immigration And Custom Clearance Best Voyage Pvt. Ltd. Will Not Be Responsible. There Will Be No Refund For Tour Package.
- Optional Sight Seeing Have To Be Pre-Book With An Additional Cost.
- There Is No Refund For Any Unutilized Services.
- Itinerary Cost Is Per Person On Twin Sharing Basis. It Include Only Those Activities Which Are Listed In The Same.
- Itinerary Cost Does Not Include Any Personal Nature Expenses. Such As Tips, Misc. Expenses, Laundry, Liquor, Porterage Etc…
- International Tour Guest Must Have To Reach Airport Before 3 Hrs. Of Departure Time.
- For NRI "Passengers Staying In India For More Than 180 Days Will Have To Take Police Clearance Certificate From Commissioner Of Police For Which BEST VOYAGE PVT LTD Will Not Be Responsible. Passengers Are Requested To Submit Xerox Copy Of Passport Along With Page Showing Arrival Stamp In India.

Website / Brochure Accuracy :

- We Are Trying Our Best To Make The Contents Of The Brochure/Website As Accurate As Possible And Print It Much Ahead Of Actual Travel Period. It Describes Services/Amenities That Are Available Under Normal Circumstances. However Events, Circumstances And Factors Beyond Our Control Like Traffic, Bad Weather, Fairs, Festivals, Strikes, Cancellation/ Re-Routing/Rescheduling Of Flights, Rail Or Roadways, Closure At A Place Of Sightseeing Can Affect The Availability Of Services And Necessitate Change Of Routes. It May Even Necessitate Stay In Hotels In Alternate City Or Away From The One Mentioned In The Brochure/Website. While Every Effort Is Made To Maintain Our Services And Follow The Itinerary In The Brochure/Website, In Few Unavoidable Instances We Reserve The Right To Alter, Amend, Change Or Modify The Tour Package, Itineraries, Tour Schedule, Travel Plan, Sightseeing. Where We Come To Know Of The Changes/Events Sufficiently In Advance We Will Notify You During Booking Or Prior To Departure. Otherwise Our Tour Manager Or Local Representative Will Inform You Of The Changes On The Spot And We Solicit Your Full Co-Operation In Accepting Such Circumstantial Changes.

- Terms & Conditions As Per Company Policy.

TCS & Statutory Regulations

TCS On Overseas Tour Packages:

- TCS Applicable On Booking Of Overseas Tour Package As Per Provisions Of Section 206C(1G) Of The Income Tax 1961
- 5% TCS Up To INR 10 Lakhs Thereafter 20% TCS.
- (INR 7 Lakh Exemption Threshold Limit Qua The Remitter - Declaration Has To Be Submitted By The Consumer Of International Tour Package To **Best Voyage Pvt Ltd**)
- If You Cancel Your Trip The Amount Of TCS Paid Is Non-Refundable.
- As Per Section 206CCA Of Income Tax Act 1961, In Case You Have Not Filed Your Income Tax Returns For Two Preceding Years; And The Aggregate TDS And TCS Of Each Tax Year Is INR 50,000 Or More - On Validating The PAN If It Is Found That You Have Not Filed Your Income Tax Returns For Two Preceding Years And Aggregate TCS And TCS Exceeds INR 50,000, An Additional TCS @ 5/20% (As The Case May Be) Will Be Recovered From You Or Booking Will Get Cancelled And Cancellation Charges Will Apply.
- In Case Of PAN - AADHAR Not Linked TCS Will Be Applicable On Higher Rate & TCS Credit Will Not Appear In Form 26 / AIS / TIS And TCS Certificates Will Not Be Available.
- Outward Remittance Under LRS Cannot Proceed If PAN - AADHAR Not Linked.
- On Validating PAN - AADHAR Seeding If Found Not Linked, Booking Will Get Cancelled And Cancellation Charges Along With Higher Rate Of TCS Will Apply.
- Overseas Tour Package' Means Any Tour Package Which Offers A Visit To A Country Or Countries Or Territory Or Territories Outside India And Includes Expenses For Travel Or Hotel Stay Or Boarding Or Lodging Or Any Other Expenditure Of Similar Nature Or In Relation Thereto.
- Specified Person' Means A Person Defined As Per Provisions Of Section 206CCA Of Income Tax Act, 1961.
- The User Is Liable To Pay Tax Collected At Source (TCS) On Booking Of An 'Overseas Tour Package' At An Appropriate Rate Over And Above The Price Charged For Such Package In Compliance With The Provisions Of Section 206C (1G)(B) Of The Income Tax Act, 1961. **Best Voyage Pvt Ltd** Will Deposit The TCS Amount So Collected With The Government And Issue Appropriate Document/Certificate To The User In Compliance With Aforesaid Provision.
- The User Is Required To Provide A Valid PAN Of User/ Traveller(S) At The Time Of Booking An Overseas Tour Package With **Best Voyage Pvt Ltd**. The User Understands And Agrees That **Best Voyage Pvt Ltd**, At The Time Of Booking Or At A Later Stage, Will Validate The PAN Provided By The User To Check Compliance Of Provisions Of Section 206CC Of Income Tax Act. The User Agrees That In Case The PAN Is Found To Be Invalid, Or It Does Not Belong To User/ Traveller(S), **Best Voyage Pvt Ltd** Has An Obligation To Cancel The Booking In Compliance With The Law And Process The Refund As Per The Cancellation Policy Applicable To Said Booking.
- The User Further Understand And Agrees That **Best Voyage Pvt Ltd** Would Also, At The Time Of Booking Or At A Later Stage, Validate User/ Traveller(S) PAN As Per The Provisions Of Section 206CCA Of Income Tax Act And If On Validation The User Qualifies As A 'Specified Person', The User Agrees To Pay TCS To **Best Voyage Pvt Ltd** At Such Higher Rate As May Be Applicable Under Section 206CCA. The User Agrees To Pay The Additional TCS Amount To MMT Where, As A Result Of Validation Under Section 206CCA, The TCS Collected At The Time Of Booking Falls Short Of The Applicable Rate Of TCS. The User Further Confirms To **Best Voyage Pvt Ltd** That User/ Traveller(S) PAN And Aadhar Are Linked With Income Tax, At The Time Of Booking Or At A Later Stage. If User Fails Or Disagrees To Pay The Additional TCS, **Best Voyage Pvt Ltd** Has The Right To Cancel The Booking And Process Appropriate Refund As Per The Cancellation Policy Applicable To Such Booking."

Bookings & Customer Support

Our dedicated holiday specialists are here to customize and assist with your journey.

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Email: inquiry@bestvoyage.in

Web: www.bestvoyage.in

Head Office

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