



Whole Of AUSTRIA

11 Nights / 12 Days

Tour Highlights & Key Experiences

Accommodation :

- 03 Nights accommodation in Vienna
- 04 Nights accomodation in Salzburg
- 03 Nights accommodation in Innsbruck
- 01 Night accommodation in Vienna

Inclusions :

- Vienna Hop on Hop Off Pass -24Hrs
- Visit Prater on SIC Basis
- Salzburg Walking Tour
- Visit Hallstatt & Lake District Tour on PVT Basis
- 03 Days Innsbruck City Card
- Swarovski Crystal World
- Cable Car Round-Trip from Innsbruck to Hungerburg
- Nordkette Mountain
- Torture Museum Vienna " **Optional***

Transport / Transfers :

- Airport transfer - Vienna Airport to Vienna Hotel
- Airport transfer - Innsbruck Hotel to Innsbruck Airport
- 02nd Class Train Ticket from Vienna to Salzburg
- 02nd Class Train Ticket from Salzburg to Innsbruck

Suggested Day Wise Itinerary

DAY 01 Arrival – Vienna

Welcome To Vienna! After Your Immigration And Custom Formalities You Will Be Transferred To The Hotel And Check In To The Hotel. (Please Note That Standard Check In Time Is 1600 Hrs). Vienna Is A Lesson In Imperial History, One Where The Hapsburg Monarchy Is Ever So Present And With Your First Day In The Capital Of Austria, You'll Be Going All-Out By Seeing Some Of The Most Important Residences That'll Rival Most Other Cities In Europe. Rest Of The Day At Leisure, Overnight Stay At Innsbruck Hotel.

Tour: PVT Basis

DAY 02 Vienna – Hop On Hop Off Pass – 24Hrs.

After Breakfast Manage Transfer On Your Own Towards Hop-On Hop-Off Station, For Your Guided City Tour, Drive On The Ring Boulevard And See The State Opera House, The Parliament, The City Hall And The Burgtheater. Make A Photostop At The Belvedere Palace Former Summer Residence Of Prince Eugene. Walk Along The St Stephenplatz And Get Enamored By The St. Stephens Cathedral - The Symbol Of Vienna. Later, Visit The Schonbrunn Palace And Explore The Lives Of Royalty On Your Guided Tour. This Former Summer Residence Of The Habsburg Family Was Not Only An Imperial Residence And The Setting For Countless Festivities, But Also A Place Where Famous Artists And Craftsmen From Many Different Epochs Created Interiors Of Great Beauty. Overnight Stay At Hotel.

Meal : Breakfast

Tour : SIC Basis

DAY 03 Vienna – Visit Prater.

After Breakfast, Morning Free At Leisure, Later Proceed To City Centre Departure Point For Tour Of The "Prater" Is A Large Public Park In Vienna's 2nd District (Leopoldstadt). The Wurstelprater Amusement Park, Often Simply Called "Prater", Lies In One Corner Of The Wiener Prater And Includes The Wiener Riesenrad Ferris Wheel. Guarantees Entertainment For Both Young And Old. Full Of Turbulent Roller Coasters, Spooky Ghost Trains And Attractions Of All Sorts - There Is Hardly Any Other Place In The World To Challenge Your Senses In This Intoxicating Way. Time Flies Here While Spending A Few Pleasurable Hours With Your Family, Enjoying The Prater Highlights Or Just Having Dinner With Friends. Have Fun And Enjoy " This Is The Prater's Motto! Overnight Stay At Vienna Hotel.

Meal : Breakfast

Tour : SIC Basis

DAY 04**Vienna – Salzburg (Journey : 03 Hrs)**

After Breakfast Check Out From The Hotel And Proceed To Train Station On Your Own To Board A Train To Salzburg. Arrive Salzburg. Salzburg Is An Austrian City On The Border Of Germany, With Views Of The Eastern Alps. The City Is Divided By The Salzach River, With Medieval And Baroque Buildings Of The Pedestrian Altstadt (Old City) On Its Left Bank, Facing The 19th-Century Neustadt (New City) On Its Right. Evening Free At Leisure. Overnight Stay At Hotel.

Meal : Breakfast

Tour : 02nd Class Train Ticket

Note :

- **Travel Time : 03:00 Hrs**
- **Departure :** Vienna Wien Hauptbahnhof
- **Arrival :** Salzburg Hauptbahnhof

DAY 05**Salzburg – Guided Walking Tour.**

After Breakfast we Take You On A Guided Walking Tour Of Salzburg. See The Birthplace Of The Legendary Mozart, The Mirabell Palace With Its Landscaped Gardens And The Cathedral In The Old Town. Stroll Along The Altstadt, Which Was Recently Granted World Heritage Status By UNESCO. Later, Drive To The Stunning Village To St. Wolfgang And Ride On The Famous Schafberg Railway Up To The Mountain For Breath Taking Views Of The Alps As Well As 6 Lakes. Overnight Stay At Hotel.

Meal : Breakfast

Tour : Walking Tour

DAY 06**Salzburg – Visit Hallstatt & Lake District Tour.**

After Breakfast Proceed To City Centre Departure Point For Hallstatt & Lake District Tour. On This 8 Hour Customizable Private Tour You Will Experience The Beauty Of The Austrian Lake District, Including The UNESCO World Heritage Site Of Hallstatt, The Pearl Of The Salzkammergut. You Can Customize Your Tour To Your Preferences, Choose Between A Visit To The Oldest Salt Mine In The World, One Of The Most Spectacular Viewing Platforms In The Alps: The 5 Fingers Or The Ice Caves (weather Permitting). Having A Professional Local Driver/guide And A Luxury Minivan At Your Disposal Ensures A High-Class Service And Maximum Flexibility. Overnight Stay At Hotel.

Meal : Breakfast**Tour : PVT Basis****• Excluded of Tour**

- Entry/Admission - 5 Fingers
- Entry/Admission - Salt mine Hallstatt Austria
- Entry/Admission - Hallstatt Skywalk "Welterbeblick"
- Entry/Admission - Dachstein Giant Ice Caves
- Entry/Admission - Lake Wolfgang
- Entry/Admission - Schafberg Cog Railway
- Entry/Admission - Salzwelten Altaussee

DAY 07**Salzburg – Day Free At leisure.**

After Breakfast, The Day Is Free At Leisure, OR You Can Do Optional Rickshaw City Tour The Bicycle Taxis Operated By Salzburg Rickshaw Tours Are Also Happy To Carry Guests To Concerts Or, After An Extended Shopping Expedition, Back To Their Hotel. These Tours Bring You To Some Of The Most Beautiful Sights In Salzburg. Simply Lean Back, Enjoy Your Front-Row Seat And Asked The Driver To Share Some Of His Or Her Personal Insider Tips In Addition To The Standard 40-Minute Rickshaw Tours Of The Salzburg Historic District, Guests Can Also Book Various Special Tours. Set Out On The Trail Of “The Sound Of Music”, Enjoy A Fun Ride With Your Children, Or Plan A Romantic Moonlight Ride With Your Loved-One. Overnight Stay At Salzburg Hotel.

Meal : Breakfast**Tour : On Your Own****Note :****• Rickshaw Tour Cost : (Time: 10:00 AM to 05:00 PM)**

- City Tour € 36,00 (40 minutes)
- Tour Deluxe € 55,00 (60 minutes)
- Small Sound of Music Tour € 65,00 (75 minutes)
- Sound of Music Tour € 135,00 (3 hours)
- City Tour at night € 65,00 (75 minutes)

DAY 08**Salzburg To Innsbruck.**

After Breakfast Check Out From The Hotel And Proceed To Train Station On Your Own To Board A Train To Innsbruck. Arrive Innsbruck. It Is The Fifth-Largest City In Austria. Innsbruck Is A Unique Destination. It Combines Breathtaking Natural Scenery With A Comfortable, Small-Town Feel. There's A Mix Of Imperial Austrian Architecture And Newer Creations. Innsbruck, Capital Of Austria's Western State Of Tyrol, Is A City In The Alps That's Long Been A Destination For Winter Sports. Innsbruck Is Also Known For Its Imperial And Modern Architecture. Overnight Stay At Innsbruck Hotel.

Meal : Breakfast

Tour : 02nd Class Train Ticket

Note :

- **Travel Time :** 02:00 Hrs
- **Departure :** Salzburg HBF
- **Arrival :** Innsbruck HBF

DAY 09**Innsbruck – Hop – On Hop – Off Pass – Visit Nordkette Mountain – Visit Swarovski Crystal World.**

After Breakfast Manage Transfer On Your Own Towards Hop-On Hop-Off Station. The Bus Takes You To Stops Outside Of The City Centre So You Save Yourself A Walk. The Route Passes, For Example, The Bergisel Ski Jump And The Tirol Panorama Museum With Its Famous Giant Panoramic Painting, As Well As Ambras Castle. The Sightseer Also Goes Through The District Of Pradl And Past The Lovely Gründerzeit Villas In Saggen. The Journey Also Takes You Past The River Inn And The Imperial Gardens, As Well As To The Most Important Museums In And Around The City Centre. Visit Nordkette Mountain - Is A Range Of Mountains In The North Of Innsbruck In Austria. It Is The Southernmost Of The Four Great Mountain Chains In Karwendel. Its Highest Peak Is 2637 Meters Above The Sea Level, To Get There Board A Cable Car And Enjoy The Stunning View. Swarovski Crystal World - Headquarters Of Swarovski Crystals. Free Time For Shopping At Wattens. Overnight Stay At Hotel.

Meal : Breakfast

Tour : On Innsbruck City Card

DAY 10**Innsbruck – Cable Car Round – Trip From Innsbruck To Hungerburg.**

After Breakfast Proceed To City Centre Departure Point For Hungerburg. The Journey Begins At 560 M Above Sea Level Not Far From The Heart Of Innsbruck's Old Town With Its Historical Buildings And The World-Renowned "Goldenes Dachl" (Golden Roof). Planned And Designed By Star Architect Zaha Hadid, The Cable Car Hungerburg, With Its Unique Stations Löwenhaus And Alpine Zoo, Sets New Standards In International Architecture. (Zoo Entrance Not Included). Overnight Stay At Hotel.

Meal : Breakfast

Tour : SIC Basis

DAY 11**Innsbruck – Vienna – Torture Museum Vienna – Optional***

After Breakfast Check Out From Hotel And Proceed To Train Station To Board A Train To Vienna. Arrive Vienna. Evening Free At Leisure, You Can Do Optional Torture Museum Vienna The Folter Museum Or Torture Museum Gives Explanations And Information About The Dark Side Of Human History, With An Overwhelming Amount Of Exhibits On Display, You Will Find Out About Legal History From Antiquity To Today. You Will Also Find Out Where The People Where Executed, How, When And Why People Was Condemned To Death And Why They Burnt Heretics And Witches. Overnight Stay At Hotel.

Meal : Breakfast

Tour : 02nd Class Train Ticket + PVT Basis " Torture Museum

Note :

- **Travel Time :** 05:00 Hrs
- **Deaprture :** Innsbruck HBF
- **Arrival :** Flughafen Wien

DAY 12**Homeward Bound.**

After Breakfast Check Out From Hotel And Transfer To Airport. Good Times Need Never End! As You Get Ready For The Airport And Your Flight Back Home, Relive The High Points Of Your Tour. We Are Confident You Will Join Us Again Sometime Soon.

Meal : Breakfast

Tour : PVT Basis

Payment Terms & Cancellation Policy

Payment Terms :

- 50,000 INR Deposit at the time of booking. (Non Refundable)
- 1,00,000 INR after getting UK / Schengen Visa.
- 50 % of Tour Payment before 45 Days of Departure.
- Full Payment Has To Be Clear Before 30 Days Of Departure.

Cancellation & if in case of visa rejection charges : (Per Person)

- If UK Visa is rejected 15,000 INR.
- If Schengen Visa is rejected 15,000 INR.
- If UK & Schengen both Visas rejected 30,000 INR.
- 60 Days or More before Departure 1,00,000 INR.
- 59 Days to 45 Days before Departure 1,50,000 INR.
- 44 Days to 30 Days before Departure 75 % Of Tour Cost
- Before 29 Days Departure 100 % Of Tour Cost

Tour Cost Includes :

- Accommodation in 3 * or 4* Hotels.
- Friendly Gujarati Tour Escort from Best Voyage Pvt Ltd.
- Meal & Sightseeing as per Itinerary.
- Return Airfare Ex. Ahmedabad with Tax.
- Visa Charges.
- Travel Insurance Policy.

Tour Cost Excludes :

- Any increase in the air fare, fuel surcharge and taxes charged by the airlines on your air ticket
- Any increase in the rate of exchange leading to an increase in all land arrangement which may come in to effect prior to departure.
- Cost of extension of the validity or deviation from route of your air ticket.
- Cost of the Suggested Excursions, portorage, laundry, telephone charges, all items of personal nature and also food and drinks not forming part of the group menus.
- Mandatory tips of EUR 3 per person per day for Coach Drivers, Guides etc.
- Anything not specifically mentioned in 'Tour Cost Includes'
- Taxes as applicable to be paid extra on the total tour price.

Important :

- GST 5 % is applicable on Total Tour Cost.
- TCS 2 / 20 % is applicable on Total Tour Cost.
- Tour Cost Calculated at rate of Exchange 01 Euro = 105 INR. (Subject to ROE)
- All Hotel Room Category is Standard Room (Basic Category)
- Hotel is not in City Centre or Downtown.
- We are not giving refund If any sightseen is close due to maintenance or Bad Weather

Important Notes & Travel Guidelines

Important Notes:

- Subject To Ahmedabad Jurisdiction.
- **Airlines :**
 - We Can Not Make Seat Selection In Group Tour From Our End If Guest Wants To Seats Together Guest Have To Inform At Boarding Counter At Airport For Same.
 - The Internal Airline Used Are LCC, No Food Will Be Served On Board. It Allows Only 20 Kg Check In Luggage And 07 Kg Cabin Luggage. Excess Baggage Charged Will Be Bear By Guest .
- **Meals :**
 - There Will Be American Or Continental Breakfast Serve At The Hotel And Best Voyage Pvt. Ltd. Cannot Make Any Changes In The Breakfast.
 - Lunch/Dinner Wherever Provided On Tour Is Pre-Set Menus By The Restaurants. The Meal Type Selected By The Guest Such As Veg. / Non. Veg. Is Subject To Availability At Restaurants Or Airlines.
- **Child Policy :**
 - **CNB :** 3 - 6 Year Child With No Bed. Please Note There Will Be No Bed For The Child In The Room.
 - **CWB :** 6 - 11 Year With Bed. There Will Be Extra Bed For The Child In The Room.
- **Hotel Policy :**
 - **Check In :** Check In Time Is 15:00 Hrs.
 - **Check Out :** Check Out Time Is 11:00 Hrs.
 - Given Package Cost Is On Basic First Category Room. If Guest Want To Upgrade Room Category Supplement Cost Will Be Bear By Guest.
 - If Guest Want To Do Early Check In Or Late Check Out There Will Be Supplement Cost And Bear By Guest.
- **Vehicle Policy :**
 - During Sight Seeing Driver Will Try His Best To Park As Much Closer He Can, From There Guest Has To Make His Way By Walk Or They Have To Make Their Own Transfer If Require Any.
 - Incase Of Coach Breakdown Best Voyage Pvt. Ltd. Will Do Their Best Effort To Fix The Problem As Soon As Possible. But Make Sure There Will Be No Refund For Inconvenience Cause.
 - Request To All Guest Please Don't Leave Any Unattended Item In Vehicle While Leaving The Vehicle. We Best Voyage Pvt. Ltd. Are Not Responsible For Any Loss Or Damage.
 - There Is No Specific Seat Allocation. Will Be Allocate First Cum First Serve Basis.
- Direct Joining Guest Have To Arrange Hotel Transfer For Check In & Check Out Day By Them Self.
- Operation Of A Group Tour Is A Subject To Minimum Participation Of 20 Paying Adult Passenger.
- Any Increase In Visa Fee /Airfare / Fuel Price / Change In Government Regulations Taxes Etc. Will Affect Your Tour Cost.
- Tour Itinerary Will Be Strictly Follow As Per Timing. In Unavoidable Situation Our Tour Manager Can Make Changes With The Concern Of Head Office. Tour Manager Is Not Authorize To Make Changes In Itinerary As Per Guest Convenience.
- In Case Of Any Deportation Due To Immigration And Custom Clearance Best Voyage Pvt. Ltd. Will Not Be Responsible. There Will Be No Refund For Tour Package.
- Optional Sight Seeing Have To Be Pre-Book With An Additional Cost.
- There Is No Refund For Any Unutilized Services.
- Itinerary Cost Is Per Person On Twin Sharing Basis. It Include Only Those Activities Which Are Listed In The Same.
- Itinerary Cost Does Not Include Any Personal Nature Expenses. Such As Tips, Misc. Expenses, Laundry, Liquor, Porterage Etc...
- International Tour Guest Must Have To Reach Airport Before 3 Hrs. Of Departure Time.
- For NRI "Passengers Staying In India For More Than 180 Days Will Have To Take Police Clearance Certificate From Commissioner Of Police For Which BEST VOYAGE PVT LTD Will Not Be Responsible. Passengers Are Requested To Submit Xerox Copy Of Passport Along With Page Showing Arrival Stamp In India.

Website / Brochure Accuracy :

- We Are Trying Our Best To Make The Contents Of The Brochure/Website As Accurate As Possible And Print It Much Ahead Of Actual Travel Period. It Describes Services/Amenities That Are Available Under Normal Circumstances. However Events, Circumstances And Factors Beyond Our Control Like Traffic, Bad Weather, Fairs, Festivals, Strikes, Cancellation/ Re-Routing/Rescheduling Of Flights, Rail Or Roadways, Closure At A Place Of Sightseeing Can Affect The Availability Of Services And Necessitate Change Of Routes. It May Even Necessitate Stay In Hotels In Alternate City Or Away From The One Mentioned In The Brochure/Website. While Every Effort Is Made To Maintain Our Services And Follow The Itinerary In The Brochure/Website, In Few Unavoidable Instances We Reserve The Right To Alter, Amend, Change Or Modify The Tour Package, Itineraries, Tour Schedule, Travel Plan, Sightseeing. Where We Come To Know Of The Changes/Events Sufficiently In Advance We Will Notify You During Booking Or Prior To Departure. Otherwise Our Tour Manager Or Local Representative Will Inform You Of The Changes On The Spot And We Solicit Your Full Co-Operation In Accepting Such Circumstantial Changes.
- Terms & Conditions As Per Company Policy.

TCS & Statutory Regulations

TCS On Overseas Tour Packages:

- TCS Applicable On Booking Of Overseas Tour Package As Per Provisions Of Section 206C(1G) Of The Income Tax 1961
- 5% TCS Up To INR 10 Lakhs Thereafter 20% TCS.
- (INR 7 Lakh Exemption Threshold Limit Qua The Remitter - Declaration Has To Be Submitted By The Consumer Of International Tour Package To **Best Voyage Pvt Ltd**)
- If You Cancel Your Trip The Amount Of TCS Paid Is Non-Refundable.
- As Per Section 206CCA Of Income Tax Act 1961, In Case You Have Not Filed Your Income Tax Returns For Two Preceding Years; And The Aggregate TDS And TCS Of Each Tax Year Is INR 50,000 Or More - On Validating The PAN If It Is Found That You Have Not Filed Your Income Tax Returns For Two Preceding Years And Aggregate TCS And TCS Exceeds INR 50,000, An Additional TCS @ 5/20% (As The Case May Be) Will Be Recovered From You Or Booking Will Get Cancelled And Cancellation Charges Will Apply.
- In Case Of PAN - AADHAR Not Linked TCS Will Be Applicable On Higher Rate & TCS Credit Will Not Appear In Form 26 / AIS / TIS And TCS Certificates Will Not Be Available.
- Outward Remittance Under LRS Cannot Proceed If PAN - AADHAR Not Linked.
- On Validating PAN - AADHAR Seeding If Found Not Linked, Booking Will Get Cancelled And Cancellation Charges Along With Higher Rate Of TCS Will Apply.
- Overseas Tour Package' Means Any Tour Package Which Offers A Visit To A Country Or Countries Or Territory Or Territories Outside India And Includes Expenses For Travel Or Hotel Stay Or Boarding Or Lodging Or Any Other Expenditure Of Similar Nature Or In Relation Thereto.
- Specified Person' Means A Person Defined As Per Provisions Of Section 206CCA Of Income Tax Act, 1961.
- The User Is Liable To Pay Tax Collected At Source (TCS) On Booking Of An 'Overseas Tour Package' At An Appropriate Rate Over And Above The Price Charged For Such Package In Compliance With The Provisions Of Section 206C (1G)(B) Of The Income Tax Act, 1961. **Best Voyage Pvt Ltd** Will Deposit The TCS Amount So Collected With The Government And Issue Appropriate Document/Certificate To The User In Compliance With Aforesaid Provision.
- The User Is Required To Provide A Valid PAN Of User/ Traveller(S) At The Time Of Booking An Overseas Tour Package With **Best Voyage Pvt Ltd**. The User Understands And Agrees That **Best Voyage Pvt Ltd**, At The Time Of Booking Or At A Later Stage, Will Validate The PAN Provided By The User To Check Compliance Of Provisions Of Section 206CC Of Income Tax Act. The User Agrees That In Case The PAN Is Found To Be Invalid, Or It Does Not Belong To User/ Traveller(S), **Best Voyage Pvt Ltd** Has An Obligation To Cancel The Booking In Compliance With The Law And Process The Refund As Per The Cancellation Policy Applicable To Said Booking.
- The User Further Understand And Agrees That **Best Voyage Pvt Ltd** Would Also, At The Time Of Booking Or At A Later Stage, Validate User/ Traveller(S) PAN As Per The Provisions Of Section 206CCA Of Income Tax Act And If On Validation The User Qualifies As A 'Specified Person', The User Agrees To Pay TCS To **Best Voyage Pvt Ltd** At Such Higher Rate As May Be Applicable Under Section 206CCA. The User Agrees To Pay The Additional TCS Amount To MMT Where, As A Result Of Validation Under Section 206CCA, The TCS Collected At The Time Of Booking Falls Short Of The Applicable Rate Of TCS. The User Further Confirms To **Best Voyage Pvt Ltd** That User/ Traveller(S) PAN And Aadhar Are Linked With Income Tax, At The Time Of Booking Or At A Later Stage. If User Fails Or Disagrees To Pay The Additional TCS, **Best Voyage Pvt Ltd** Has The Right To Cancel The Booking And Process Appropriate Refund As Per The Cancellation Policy Applicable To Such Booking."

Bookings & Customer Support

Our dedicated holiday specialists are here to customize and assist with your journey.

Phone: +9998977746

Email: inquiry@bestvoyage.in

Web: www.bestvoyage.in

Head Office

SF 1-2/101-03, Anhill Complex, B/H City Centre,
Swastik Cross Road, C.G. Road Ahmedabad-380009,
Gujarat, India