



Wonders Of ALMATY

06 Nights / 07 Days

Tour Highlights & Key Experiences

Almaty : 05 Nights

- Almaty City Tour
- Shymbulak Mountain Resort & Medeu Valley with Cable Car Ride
- Alma-Arasan Gorge
- Exciting Falcon Show
- Kok Tobe Tour with Cable Car
- Rakhat Chocolate Factory Outlet
- Arbat Street
- Green Bazaar

Kolsay : 01 Night

- Visit to Charyn Canyon
- Visit to Kolsay Lake
- Visit to Kandy Lake

Meals : 06 Breakfast , 06 Lunch & 06 Dinner

Suggested Day Wise Itinerary

DAY 01

Arrival In Almaty

Welcome to Almaty!!! On Arrival Proceed to Immigration Formalities. Later, Meet & Greet by Our Local Representative / Tour Manager. Later, Sit Back in The Comfort of Your Coach, As We Drive You to Hotel. Afternoon Check into Hotel and Relax. on Your First Full Day by Getting Familiar with Your Hotel and Enjoy Hotel Amenities. In Evening, Enjoy Dinner at Indian Restaurant. Overnight, Stay at Hotel.

Meal : Dinner

DAY 02

Almaty City Tour | Green Bazar | Rakhat Chocolate Factory Outlet

After breakfast at hotel, proceed for a comprehensive Almaty City Tour covering Panlov Park, Zenkov Cathedral, Republic Square, Independence Monument, First President Park, Abai Square, Palace of the Republic and Opera & Ballet Theatre (exterior view). Enjoy free time for photography and exploring the city's cultural landmarks. Later, return to the city and visit Green Bazaar, one of Almaty's oldest traditional markets, known for its local chocolates, dry fruits, nuts, spices, and souvenirs. Continue to the famous Rakhat Chocolate Factory outlet, where guests can shop for Kazakhstan's renowned chocolates and confectionery products. In Evening, Enjoy Dinner at Indian Restaurant. Overnight, Stay at Hotel.

Meal : Breakfast , Lunch & Dinner

DAY 03

Shymbulak Mountain With Cable Car | Arbat Street

After breakfast at the hotel, proceed to Medeu Valley, renowned for its picturesque mountain scenery. Continue to the famous Shymbulak Mountain Resort, Kazakhstan's premier mountain destination, nestled amidst the spectacular Trans-Ili Alatau Mountains. Enjoy a scenic cable car ride ascending the mountain, offering breathtaking panoramic views of snow-capped peaks, beautiful alpine landscapes, and the surrounding valleys. Breathe in the fresh mountain air and capture unforgettable photographs while experiencing the natural beauty of Kazakhstan. In the evening, proceed to Arbat Street, Almaty's vibrant pedestrian zone, lined with local artists, cafés, souvenir shops, and lively street performances. In Evening, Enjoy Dinner at Indian Restaurant. Overnight, Stay at Hotel. (Shymbulak Cable Car Subject To Weather)

Meal : Breakfast , Lunch & Dinner

DAY 04

Almaty To Kolsai | En Route Visit To Charyn Canyon (Driving: Almaty To Kolsai – Approx. 300 Km / 05 Hours)

After an early breakfast, check out from the hotel and proceed for a full-day excursion to explore the spectacular natural wonders of southeastern Kazakhstan. Visit the magnificent Charyn Canyon, popularly known as the “Grand Canyon of Kazakhstan,” renowned for its dramatic red sandstone cliffs, unique rock formations, and breathtaking landscapes. Enjoy the scenic beauty of the canyon and take memorable photographs of its extraordinary natural formations. After an exciting day exploring one of Kazakhstan's most iconic natural attractions, proceed to Kolsay and check in at the hotel. In Evening, Enjoy Dinner at Indian Restaurant. Overnight, Stay at Hotel.

Meal : Breakfast , Lunch & Dinner

DAY 05**Kaindy Lake & Kolsai Lake Tour – Return To Almaty (Driving:kaindy Lake To Kolsai Lake Tour – Approx. 300 Km / 05 Hours)**

After breakfast at the Hotel, proceed to the spectacular Kaindy Lake, famous for its crystal-clear turquoise waters and the unique submerged forest emerging from the lake. Enjoy the breathtaking mountain scenery and capture memorable photographs. Continue to Kolsai Lake, renowned for its serene alpine beauty and picturesque surroundings. one of Kazakhstan's most beautiful alpine lakes, surrounded by dense forests and majestic mountain peaks. Enjoy leisurely walks, photography, and the serene natural beauty of the lake. Later Proceed for Almaty. Upon arrival in Almaty, In Evening, Enjoy Dinner at Indian Restaurant. Overnight, Stay at Hotel.

Meal : Breakfast , Lunch & Dinner

DAY 06**Alma-Arasan Gorge – Falcon Show – Kok Tobe**

After breakfast at the Hotel, proceed towards visit the famous Sunkar Falcon Centre and witness an exciting Falcon Show featuring trained birds of prey, including falcons, hawks, and eagles, showcasing their remarkable flying and hunting skills. Later, visit the picturesque Alma-Arasan Gorge, one of the most scenic mountain retreats near Almaty. Surrounded by pine forests, mountain streams, and breathtaking alpine landscapes, Alma-Arasan offers a refreshing escape into nature. Later, In the evening, visit Kok Tobe, one of Almaty's most iconic attractions, situated on a hill overlooking the city. Enjoy panoramic views of Almaty and the surrounding mountains while exploring the entertainment park. In Evening, Enjoy Dinner at Indian Restaurant. Overnight, Stay at Hotel. (Kok Tobe Cable Car Subject To Weather)

Meal : Breakfast , Lunch & Dinner

DAY 07**Back To Home**

American Breakfast at Hotel. Departure Your Holiday Comes to An End Today as Its Time to Pack and Check-Out of Your Hotel This Morning. You Are Escorted to The Airport in Order for You to Catch Your Flight Back Home. Hope You Have Had A Great Holiday!

Meal : Breakfast & Lunch

Accommodations

Almaty



Hotel Resident Abay (or similar)

★ ★ ★ ★ ★

Abay Ave 10a, Almaty 050021, Kazakhstan.

5 Nights Stay



Holiday Inn Almaty (or similar)

★ ★ ★ ★

Timiryazev St 2д, Almaty 050000, Kazakhstan.

5 Nights Stay



Sadu By Radisson (or similar)

★ ★ ★ ★

Al-Farabi Avenue 128/7, Almaty 050044, Kazakhstan.

5 Nights Stay

Payment Terms & Cancellation Policy

Payment Terms:

- 30,000 INR per person deposit amount at the time of booking & it's a non-refundable at any circumstances
- Remaining Payment will clear before 30 Days of Departure date.
- ROE will be calculated at final payment.
- GST 5 % is applicable on Total Tour Cost.
- TCS 2 / 20 % is applicable on Total Tour Cost.

Cancellation Policy:

- Before 45 To 26 Days of Departure Deposit Amount Will Be Non-Refundable.
- From 25 Days to Departure Date Full Tour Cost Will Be Non-Refundable.

Important Notes & Travel Guidelines

Important Notes:

- Subject To Ahmedabad Jurisdiction.
- **Airlines :**
 - We Can Not Make Seat Selection In Group Tour From Our End If Guest Wants To Seats Together Guest Have To Inform At Boarding Counter At Airport For Same.
 - The Internal Airline Used Are LCC, No Food Will Be Served On Board. It Allows Only 20 Kg Check In Luggage And 07 Kg Cabin Luggage. Excess Baggage Charged Will Be Bear By Guest .
- **Meals :**
 - There Will Be American Or Continental Breakfast Serve At The Hotel And Best Voyage Pvt. Ltd. Cannot Make Any Changes In The Breakfast.
 - Lunch/Dinner Wherever Provided On Tour Is Pre-Set Menus By The Restaurants. The Meal Type Selected By The Guest Such As Veg. / Non. Veg. Is Subject To Availability At Restaurants Or Airlines.
- **Child Policy :**
 - **CNB :** 3 - 6 Year Child With No Bed. Please Note There Will Be No Bed For The Child In The Room.
 - **CWB :** 6 - 11 Year With Bed. There Will Be Extra Bed For The Child In The Room.
- **Hotel Policy :**
 - **Check In :** Check In Time Is 15:00 Hrs.
 - **Check Out :** Check Out Time Is 11:00 Hrs.
 - Given Package Cost Is On Basic First Category Room. If Guest Want To Upgrade Room Category Supplement Cost Will Be Bear By Guest.
 - If Guest Want To Do Early Check In Or Late Check Out There Will Be Supplement Cost And Bear By Guest.
- **Vehicle Policy :**
 - During Sight Seeing Driver Will Try His Best To Park As Much Closer He Can, From There Guest Has To Make His Way By Walk Or They Have To Make Their Own Transfer If Require Any.
 - Incase Of Coach Breakdown Best Voyage Pvt. Ltd. Will Do Their Best Effort To Fix The Problem As Soon As Possible. But Make Sure There Will Be No Refund For Inconvenience Cause.
 - Request To All Guest Please Don't Leave Any Unattended Item In Vehicle While Leaving The Vehicle. We Best Voyage Pvt. Ltd. Are Not Responsible For Any Loss Or Damage.
 - There Is No Specific Seat Allocation. Will Be Allocate First Cum First Serve Basis.
- Direct Joining Guest Have To Arrange Hotel Transfer For Check In & Check Out Day By Them Self.
- Operation Of A Group Tour Is A Subject To Minimum Participation Of 20 Paying Adult Passenger.
- Any Increase In Visa Fee /Airfare / Fuel Price / Change In Government Regulations Taxes Etc. Will Affect Your Tour Cost.
- Tour Itinerary Will Be Strictly Follow As Per Timing. In Unavoidable Situation Our Tour Manager Can Make Changes With The Concern Of Head Office. Tour Manager Is Not Authorize To Make Changes In Itinerary As Per Guest Convenience.
- In Case Of Any Deportation Due To Immigration And Custom Clearance Best Voyage Pvt. Ltd. Will Not Be Responsible. There Will Be No Refund For Tour Package.
- Optional Sight Seeing Have To Be Pre-Book With An Additional Cost.
- There Is No Refund For Any Unutilized Services.
- Itinerary Cost Is Per Person On Twin Sharing Basis. It Include Only Those Activities Which Are Listed In The Same.
- Itinerary Cost Does Not Include Any Personal Nature Expenses. Such As Tips, Misc. Expenses, Laundry, Liquor, Porterage Etc...
- International Tour Guest Must Have To Reach Airport Before 3 Hrs. Of Departure Time.
- For NRI "Passengers Staying In India For More Than 180 Days Will Have To Take Police Clearance Certificate From Commissioner Of Police For Which BEST VOYAGE PVT LTD Will Not Be Responsible. Passengers Are Requested To Submit Xerox Copy Of Passport Along With Page Showing Arrival Stamp In India.

Website / Brochure Accuracy :

- We Are Trying Our Best To Make The Contents Of The Brochure/Website As Accurate As Possible And Print It Much Ahead Of Actual Travel Period. It Describes Services/Amenities That Are Available Under Normal Circumstances. However Events, Circumstances And Factors Beyond Our Control Like Traffic, Bad Weather, Fairs, Festivals, Strikes, Cancellation/ Re-Routing/Rescheduling Of Flights, Rail Or Roadways, Closure At A Place Of Sightseeing Can Affect The Availability Of Services And Necessitate Change Of Routes. It May Even Necessitate Stay In Hotels In Alternate City Or Away From The One Mentioned In The Brochure/Website. While Every Effort Is Made To Maintain Our Services And Follow The Itinerary In The Brochure/Website, In Few Unavoidable Instances We Reserve The Right To Alter, Amend, Change Or Modify The Tour Package, Itineraries, Tour Schedule, Travel Plan, Sightseeing. Where We Come To Know Of The Changes/Events Sufficiently In Advance We Will Notify You During Booking Or Prior To Departure. Otherwise Our Tour Manager Or Local Representative Will Inform You Of The Changes On The Spot And We Solicit Your Full Co-Operation In Accepting Such Circumstantial Changes.
- Terms & Conditions As Per Company Policy.

TCS & Statutory Regulations

TCS On Overseas Tour Packages:

- TCS Applicable On Booking Of Overseas Tour Package As Per Provisions Of Section 206C(1G) Of The Income Tax 1961
- 5% TCS Up To INR 10 Lakhs Thereafter 20% TCS.
- (INR 7 Lakh Exemption Threshold Limit Qua The Remitter - Declaration Has To Be Submitted By The Consumer Of International Tour Package To **Best Voyage Pvt Ltd**)
- If You Cancel Your Trip The Amount Of TCS Paid Is Non-Refundable.
- As Per Section 206CCA Of Income Tax Act 1961, In Case You Have Not Filed Your Income Tax Returns For Two Preceding Years; And The Aggregate TDS And TCS Of Each Tax Year Is INR 50,000 Or More - On Validating The PAN If It Is Found That You Have Not Filed Your Income Tax Returns For Two Preceding Years And Aggregate TDS And TCS Exceeds INR 50,000, An Additional TCS @ 5/20% (As The Case May Be) Will Be Recovered From You Or Booking Will Get Cancelled And Cancellation Charges Will Apply.
- In Case Of PAN - AADHAR Not Linked TCS Will Be Applicable On Higher Rate & TCS Credit Will Not Appear In Form 26 / AIS / TIS And TCS Certificates Will Not Be Available.
- Outward Remittance Under LRS Cannot Proceed If PAN - AADHAR Not Linked.
- On Validating PAN - AADHAR Seeding If Found Not Linked, Booking Will Get Cancelled And Cancellation Charges Along With Higher Rate Of TCS Will Apply.
- Overseas Tour Package' Means Any Tour Package Which Offers A Visit To A Country Or Countries Or Territory Or Territories Outside India And Includes Expenses For Travel Or Hotel Stay Or Boarding Or Lodging Or Any Other Expenditure Of Similar Nature Or In Relation Thereto.
- Specified Person' Means A Person Defined As Per Provisions Of Section 206CCA Of Income Tax Act, 1961.
- The User Is Liable To Pay Tax Collected At Source (TCS) On Booking Of An 'Overseas Tour Package' At An Appropriate Rate Over And Above The Price Charged For Such Package In Compliance With The Provisions Of Section 206C (1G)(B) Of The Income Tax Act, 1961. **Best Voyage Pvt Ltd** Will Deposit The TCS Amount So Collected With The Government And Issue Appropriate Document/Certificate To The User In Compliance With Aforesaid Provision.
- The User Is Required To Provide A Valid PAN Of User/ Traveller(S) At The Time Of Booking An Overseas Tour Package With **Best Voyage Pvt Ltd**. The User Understands And Agrees That **Best Voyage Pvt Ltd**, At The Time Of Booking Or At A Later Stage, Will Validate The PAN Provided By The User To Check Compliance Of Provisions Of Section 206CC Of Income Tax Act. The User Agrees That In Case The PAN Is Found To Be Invalid, Or It Does Not Belong To User/ Traveller(S), **Best Voyage Pvt Ltd** Has An Obligation To Cancel The Booking In Compliance With The Law And Process The Refund As Per The Cancellation Policy Applicable To Said Booking.
- The User Further Understand And Agrees That **Best Voyage Pvt Ltd** Would Also, At The Time Of Booking Or At A Later Stage, Validate User/ Traveller(S) PAN As Per The Provisions Of Section 206CCA Of Income Tax Act And If On Validation The User Qualifies As A 'Specified Person', The User Agrees To Pay TCS To **Best Voyage Pvt Ltd** At Such Higher Rate As May Be Applicable Under Section 206CCA. The User Agrees To Pay The Additional TCS Amount To MMT Where, As A Result Of Validation Under Section 206CCA, The TCS Collected At The Time Of Booking Falls Short Of The Applicable Rate Of TCS. The User Further Confirms To **Best Voyage Pvt Ltd** That User/ Traveller(S) PAN And Aadhar Are Linked With Income Tax, At The Time Of Booking Or At A Later Stage. If User Fails Or Disagrees To Pay The Additional TCS, **Best Voyage Pvt Ltd** Has The Right To Cancel The Booking And Process Appropriate Refund As Per The Cancellation Policy Applicable To Such Booking."

Bookings & Customer Support

Our dedicated holiday specialists are here to customize and assist with your journey.

Phone: +8511116313

Email: inquiry@bestvoyage.in

Web: www.bestvoyage.in

Head Office

SF 1-2/101-03, Anhill Complex, B/H City Centre,
Swastik Cross Road, C.G. Road Ahmedabad-380009,
Gujarat, India